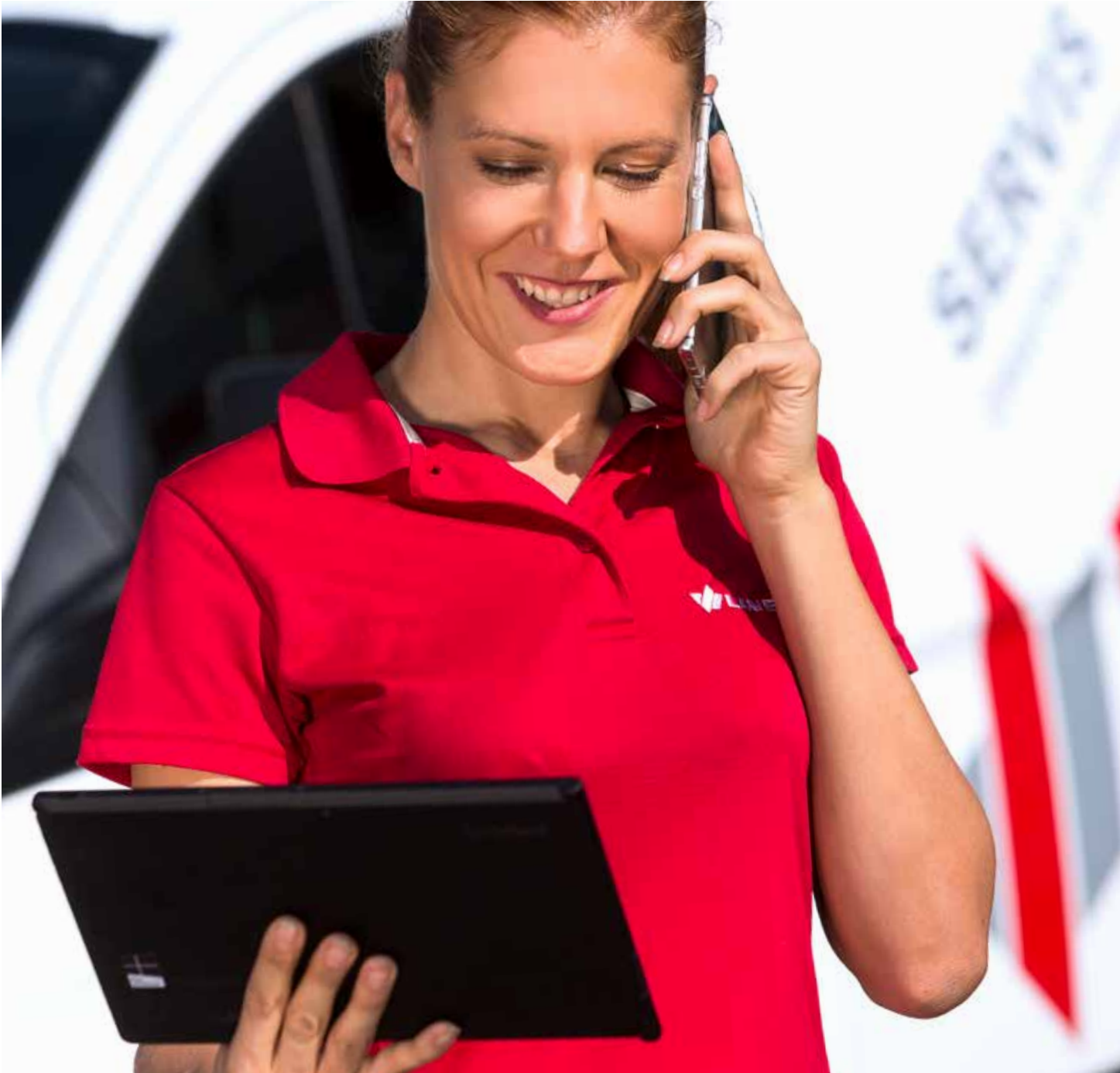


After Sales Services



Cost Control and Increased Safety

Choose the Right Partner and Preventive Maintenance



for Regular Care ce



When you choose LINET products you also gain the benefit of LINET professional service.

Our offer contains a **completely carefree warranty** and **post-warranty service**. It includes periodic **preventive maintenance** of the equipment, **spare parts distribution**, **repairs** and other support.

Services are provided both on an ad hoc basis and under a maintenance contract.

We understand that **safety** and **reliability** are a priority in medical facilities and that **legal compliances must be met**.

We know the importance of **cash flow** control from a cost reduction perspective. Based on our experience, we have prepared a service contract program that is beneficial for our customers.



Gain the Benefits of Autho



After Sales Services
guaranteed by a team of
500 professional
technicians

rized LINET Services



GAIN A COMPLEX SOLUTION FROM ONE PROVIDER

LINET provides you not only with healthcare products and solutions designed for different medical units, but also after sales care. We build trustful relationships all over the world, based on a long-term cooperation.

EXTEND THE LIFE OF YOUR PRODUCTS AND ENSURE MAXIMUM SAFETY FOR YOUR PATIENTS

Our After Sales Services are designed to maximize the benefits of a facility's investment by maintaining the technologically advanced functionality of our products. Regular checks and diagnostics ensure safety for patients and caregivers and provides your facility legal compliance.

GAIN CONTROL OVER YOUR CASH FLOW

Our service programs give you control over your cash flow and enable you to optimize and better manage spending on services.

CUSTOMIZED SERVICE LEVEL AGREEMENT THAT SUITS YOUR NEEDS

A complete LINET solution provides you with a wide range of service contracts from preventive maintenance to 5-star full service. We flexibly set the cooperation with our customers in order to provide them with the most customized support in emergency situations.

RELIABILITY OF PRODUCTS THANKS TO GENUINE SPARE PARTS FOR A SPECIAL PRICE

Our products are made from original parts, therefore we guarantee their quality. All of the parts and technologies used are tested and functional to provide maximum safety when using the beds, mattresses and other products. This guarantees that all legal requirements will be met.

GAIN THE HIGHEST QUALITY SERVICE PROVIDED BY EXPERIENCED ENGINEERS FROM OUR FACTORY AND DEVELOPMENT TEAM

LINET engineers are periodically trained to provide our customers with the best possible services. Experienced service providers are also ready to arrange professional installation and staff training directly in your medical unit.

Ensure Long Life for Your

Preventive maintenance is a modern way of maintaining the operational capability of your devices. It operates continuously through regular checks and diagnostics.

Decrease your costs by using our service offer!*

BOX

03

** see the reference on pg. 9*

LINET Products

Choose from a range of options



3 star contract – Prevention

This contract offers complete periodical preventive maintenance of LINET products following all legal and regulatory requirements. It covers all visual, functional, and electrical safety checks and the recommended replacement of consumable parts.

The 3* contract is the minimum necessary to keep the product safe and in a good shape. It is required by authorities and must be realized by authorized personnel only.



4 star contract – Advanced

The 4 star contract covers full periodic preventive maintenance. It contains all services from the 3* contract enriched with repairs for the contracted period which covers our labour (doesn't include spare parts). Prevention and repairs are provided by experienced professionals.

The 4* contract is an advanced solution which covers the minimum necessary and enriches it with additional services.



5 star contract – Full Service

The Full Service contract covers preventive maintenance, all repairs and it also provides any spare parts that might be necessary.

The 5* contract is a top solution and covers all possible situations. Your requests are solved with the highest priority and it gives you a full control over your cash flow.



Extended Warranty Contract

Combines modules of contracted parts and repairs for a defined period of time after the purchase. It is a continuation of the previously terminated standard warranty.

For details of the offer contact our Sales representative.

Contracts Overview

We offer regular maintenance and quality service within the scope of various types of agreements. Our service contracts deliver 100% bed and mattress protection.



Choose the maintenance contract for your facility that **suits you best**



	Preventive Maintenance Visit	Repairs	Spare parts
5 STAR	✓	✓	✓
4 STAR	✓	✓	
3 STAR	✓		
EXTENDED WARRANTY		✓	✓



Ing. Radmila Kaniová

After-sales Service Manager | Kolín Regional Hospital Ltd.

“ We have conducted the 5 star contract with LINET. All administration has been eliminated, the lifetime of beds is prolonged and the care is certainly better than before. We have regularly saved 30% of costs in comparison to the time before we had this contract. ”

Make Another Good Decision



Over 1,000,000
beds installed and maintained

on!



In LINET we care about long-term relationships with our customers. With our complete portfolio of services we help maximize the profit from a bed purchase. We help our customers provide better care.



Training & Education

In LINET Group we help to expand the knowledge and skills of hospital staff. We assist medical personnel in their daily work and support them so that they can use the entire potential of our products. During the year we organize many special training sessions on-site in hospitals, training courses during LINET days, special shows during conferences and fairs and provide on-line webinars for our partners and external consultants.



We are LINET Group

With production plants in Germany and the Czech Republic, LINET Group supplies beds to hospitals and nursing homes worldwide. In Europe it is the largest producer and supplier of beds and globally it is one of the TOP 3 in its field. LINET Group guarantees high bed quality and bed-related services.

After Sales Services

- Safe and reliable products



Nurse Patient

- Gain control over the regular care and maintenance services
- Cost control
- Highest quality service
- Customized service contract for your needs



Biomed Engineer

- Legal compliance aligned
- Cost control
- Complex solution from one provider



Management

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